

**Oconto County Department of  
Health and Human Services**

# **2011 Annual Report**



*...promoting healthy and responsible families.*

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# Director's Letter

Dear Health and Human Services Board Members:

This past year was one filled with uncertainty, planning for change, and change itself. With the demise of collective bargaining came employee fear of what was going to happen to their work world. Will pay and fringe benefits remain the same? How will the work environment be different and will we all have jobs? Fortunately, the Oconto County Board of Supervisors recognized the importance of retaining good employees and chose not to make any drastic changes.

The Aging and Disability Resource Center of the Wolf River Region Consortium entered its final phase of a multi-year planning process that resulted in the lease of a building in Oconto Falls, where it became operational in January of 2012. On the other hand, the planning and development of the Bay Lake Income Maintenance Consortium with the counties of Oconto, Brown, Door, Marinette, and Shawano took less than six months and it too became operational in January of 2012. As for Family Care, waiting and wondering became the main activity for the seven counties involved due to the implementation of enrollment caps and the freeze on expansion. We also had the unusual occurrence of a mid-year change in Board composition with the resignation of long term member Claire Trepanier and the appointment of Supervisor Guy Gooding.

The year of 2011 was emotionally charged, filled with the unknown and the unexpected. I want to recognize the employees of the Department for not losing sight of their responsibilities, remaining professional and working very hard during difficult times. In addition, I want to thank the Health and Human Services Board members for their support and understanding.

Sincerely,

Craig Johnson, Director  
Oconto County Health and Human Services Director

## VISION

Our Vision is to provide or arrange social, financial, medical and emotional support to the people of Oconto County.

Individuals and families will be treated with respect and dignity, and ensured the right to privacy.

## MISSION

Oconto County Department of  
Health and Human Services

... promoting healthy and responsible  
families.

# Board of Directors and Committees 2011

Lois Trever, Chair  
P.O. Box 225  
Mountain, WI 54149

Rose Stellmacher  
P O Box 122  
Oconto, WI 54153

Marie Bartz  
3009 Chandler Street  
Abrams, WI 54101

Loretta Shellman, Vice Chair  
P.O. Box 128  
Oconto Falls, WI 54154

Carolyn Barke  
6048 Highway 32  
Gillett, WI 54124

Barb Smith  
P O Box 375  
Gillett, WI 54124

Kathy Gohr  
8811 Gohr Road  
Krakow, WI 54137

Jim Lacourciere  
317 Madison Street  
Oconto, WI 54153

Guy Gooding  
6381 Nero Lane  
Sobieski, WI 54171

## **LONG TERM SUPPORT COMMITTEE**

Randy Anderson  
Gerald Beekman  
Michele Braski  
Ruth Carriveau  
Sue Cota  
Kathy Gohr  
Jon Hanchett  
Debra Konitzer  
Doug Kurek  
Mike Reimer  
Alane Roberts  
Oliver Shallow Jr.  
Lois Trever

## **CLIENT RIGHTS COMMITTEE**

Marie Bartz  
Jim Lacourciere  
Rose Stellmacher

## **PERSONNEL COMMITTEE**

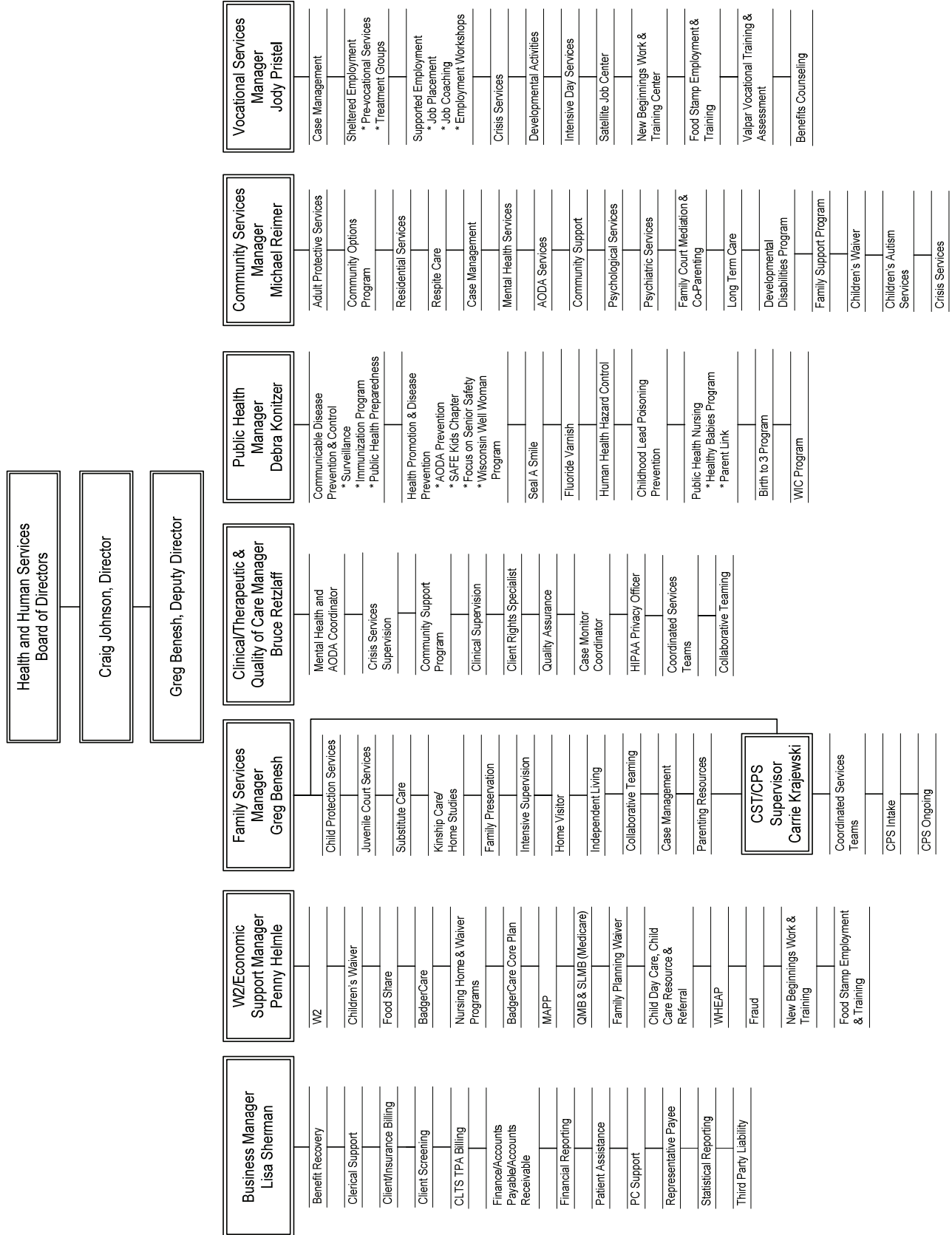
Carolyn Barke  
Loretta Shellman  
Barb Smith

## **W2 COMMUNITY STEERING COMMITTEE**

Carolyn Barke  
Marie Bartz  
Kathy Gohr  
Penny Helmle  
Craig Johnson  
Jim Lacourciere  
Loretta Shellman  
Barb Smith  
Rose Stellmacher  
Lois Trever

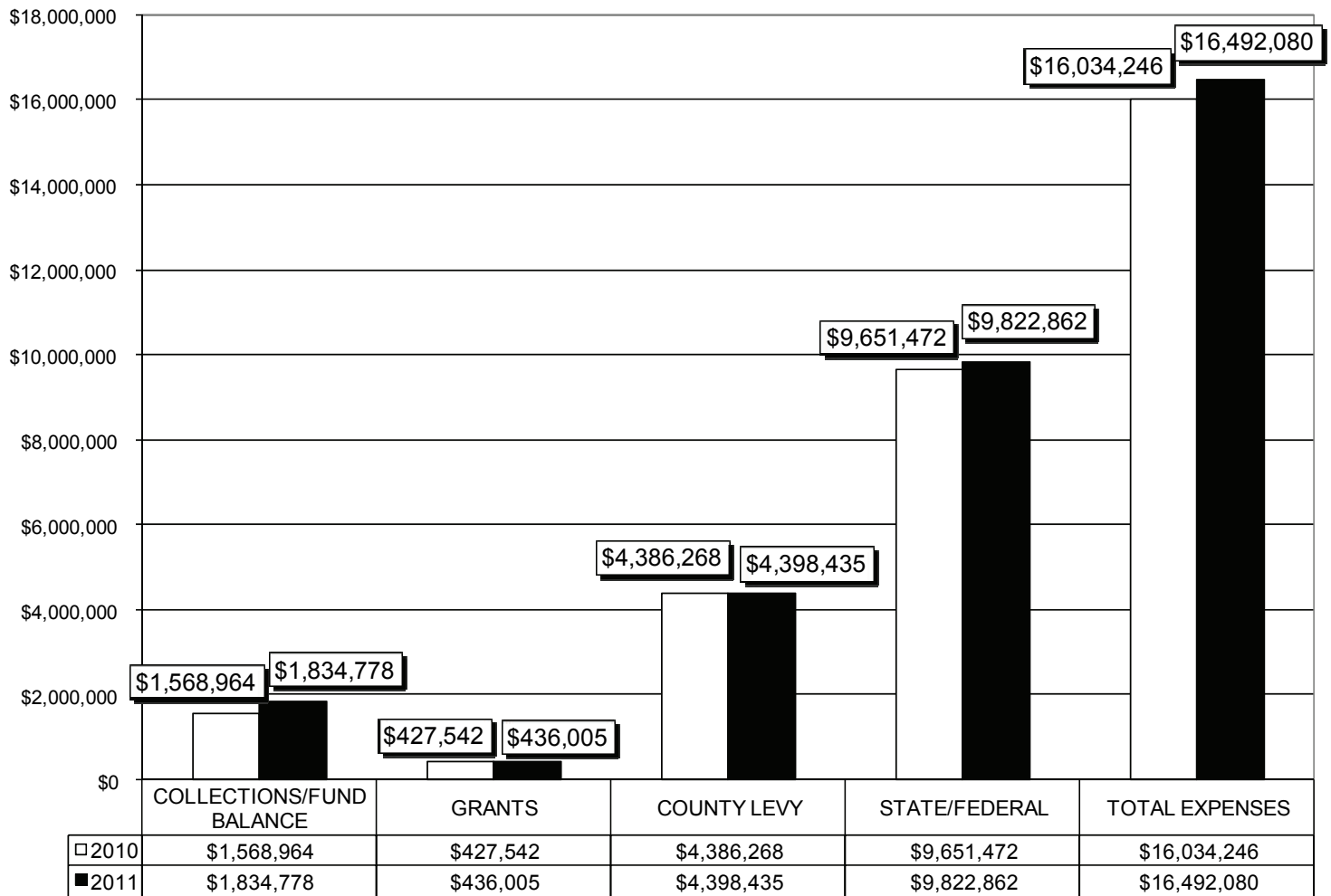
# Program Organizational Chart

## HEALTH & HUMAN SERVICES PROGRAM ORGANIZATIONAL CHART



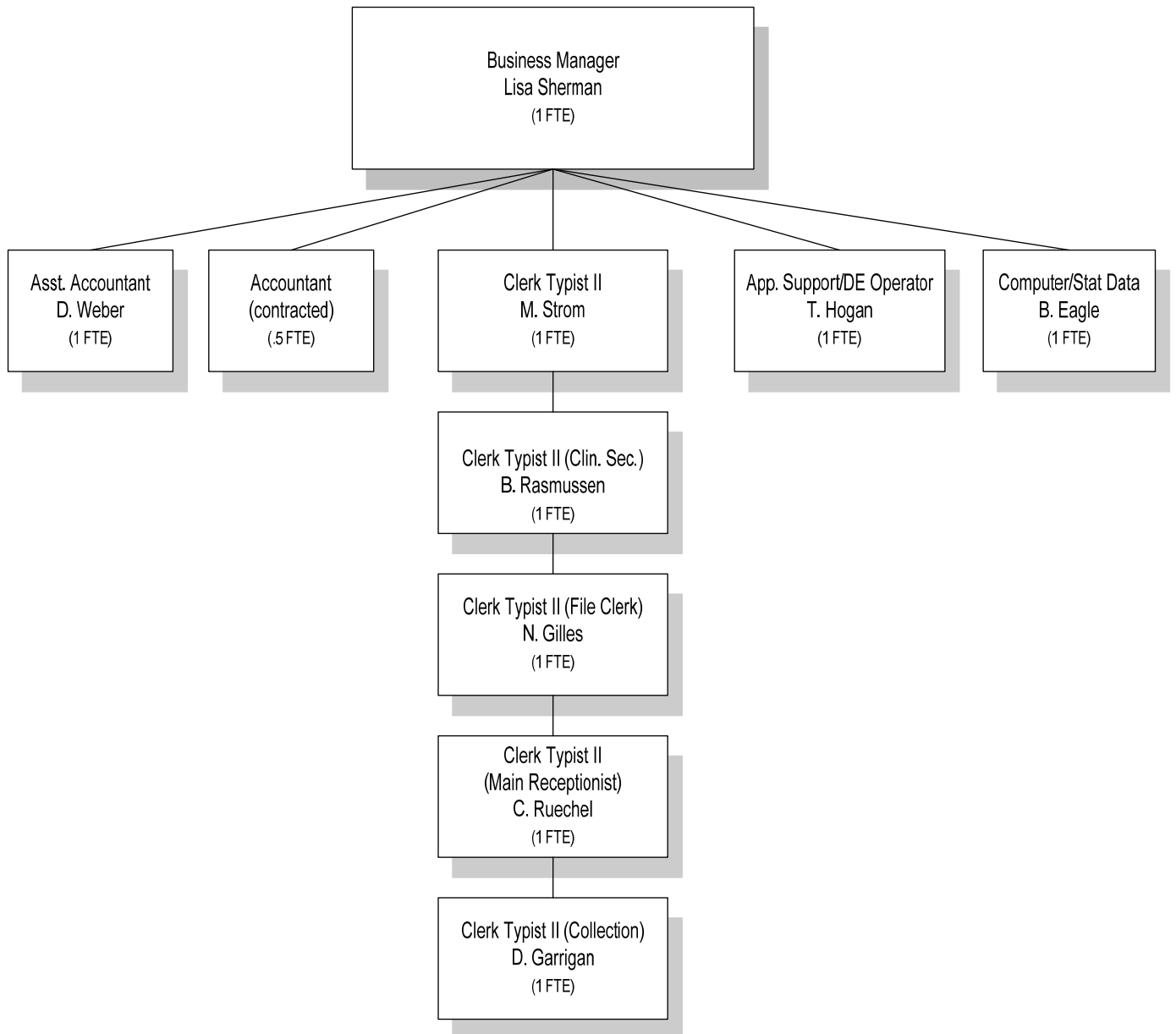
# 2011 Financial Summary

## FINANCIAL SUMMARY Oconto County Department of Health and Human Services



# Administrative Support Division

## HEALTH & HUMAN SERVICES ADMINISTRATIVE SUPPORT

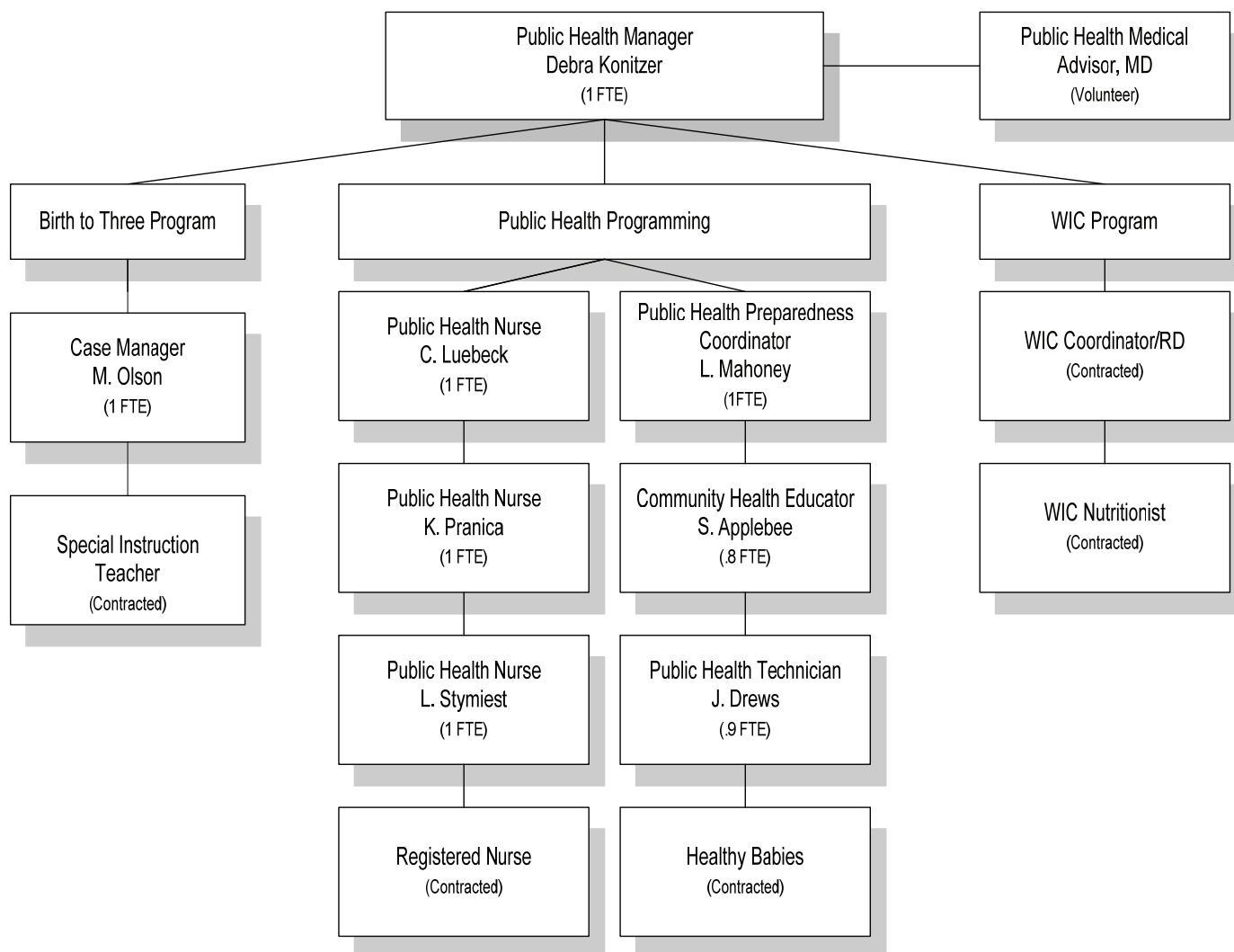


AUTHORIZED COUNTY POSITIONS: 9  
COUNTY FTE: 9  
CONTRACTED POSITIONS: .5

12/31/2011

# Public Health Division

## HEALTH & HUMAN SERVICES PUBLIC HEALTH



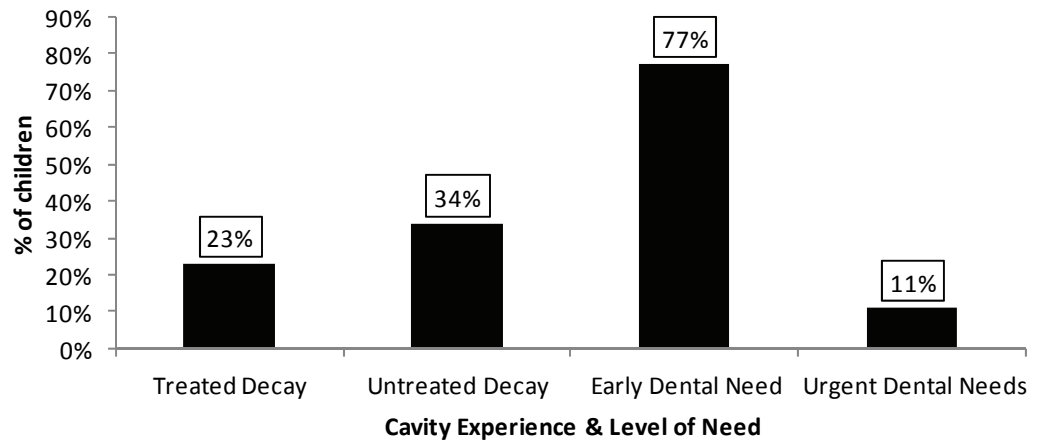
AUTHORIZED COUNTY POSITIONS: 8  
COUNTY FTE: 7.7  
CONTRACTED POSITIONS: 5

As of 12/31/2011

# Public Health Division (cont.)

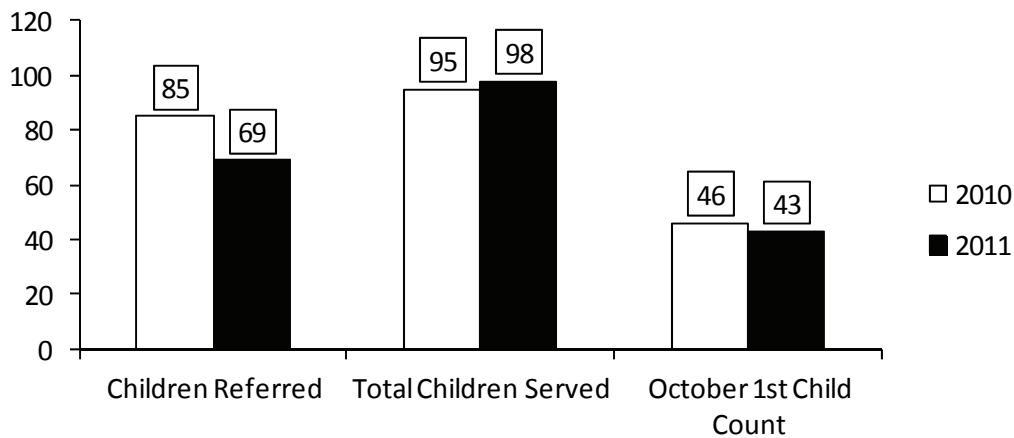
## Seal-A-Smile Program

2010-2011 School Year  
(Unduplicated Children - 171)



Seal-A-Smile is a partnership between Public Health and Northern Health Centers. It is a school-based program that offers preventative dental care to children enrolled in 1 of the 5 participating school districts. The program is offered at no cost to the child and is open to all second-grade children with or without a family dentist or dental insurance. In the program's first year, 171 (60% of those eligible) received services.

## Birth to 3 Program



Birth to 3 Program is an early intervention program for infants and toddlers with developmental disabilities.

In December 2011, the State of Wisconsin notified Oconto County that its program performance met all the required Federal Indicators for FFY 2009 (July 1, 2009—June 30, 2010).

See [www.OCB3.info](http://www.OCB3.info) for details.

# Public Health Division (cont.)

## DIVISION SUMMARY

### ■ Fluoride Varnish Program

Topical application of fluoride to surface of teeth. Program targets children 5 years and under, participating in group settings such as WIC and playgroup.

- 143 children served. 24 had more than 1 application.
- Of the children served:
  - ◆ 74% were covered by Badgercare
  - ◆ 72% did not have a dentist

### ■ Immunization Program

The immunization program began a new initiative; increasing the number of adolescents vaccinated for the recommended vaccines. In Fall 2011, school based clinics offered influenza vaccination in 5 school districts. 1,276 children were immunized which was approximately 30% of the enrolled children who were offered the vaccine. Based upon this success, influenza vaccine will continue to be offered in the schools.

### ■ Women, Infant and Children (WIC) Program

- The WIC Program served an average of 630 clients per month.
- WIC participants redeemed 51% of their Farmers Market vouchers for locally grown fruits and vegetables, consistent with 2010.

### ■ Oconto County SAFE Kids Chapter

- Child Passenger Safety
  - ◆ 150 seats were inspected;
    - 8% arrived installed correctly
    - 56 seats destroyed; no longer safe for use
  - ◆ 114 seats were distributed to families
    - 77% distributed to low income families
- Delivering Fire Prevention
  - ◆ Partnerships with local fire departments in 8 communities
  - ◆ Served 39 families, 157 people
  - ◆ Smoke and CO detectors
    - 145 detectors were present in homes visited
    - 12% were not working
    - 20 smoke and 17 CO detectors were given out

### ■ Wisconsin Well Woman Program (WWWP)

WWWP is a breast and cervical cancer screening program for limited income, uninsured or underinsured Wisconsin women ages 45-64.

- 71 women received screenings
- 21 women required additional tests
- 1 woman was diagnosed with cancer

### ■ Communicable Disease Prevention and Control

The investigation and measures to contain a communicable disease. Examples include: Salmonella, E. Coli, Pertussis, Blastomycosis, Lyme Disease and Chlamydia.

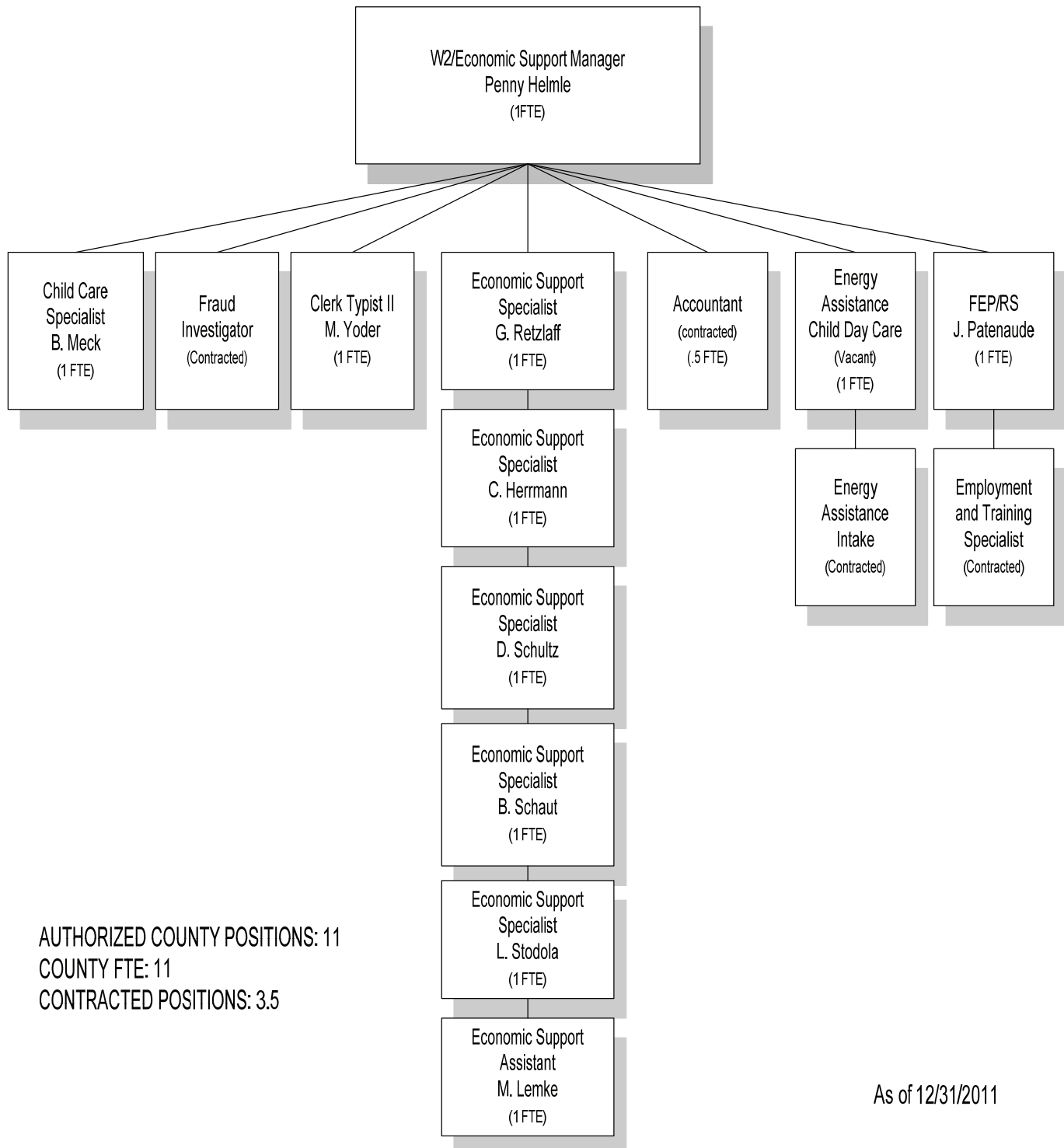
- Reported Cases: 2010—275 2011—248
- Suspect/Confirmed Cases: 2010—226 2011—200

### ■ Medication Disposal Program

The medication disposal program offered the first permanent option in Oconto County to safely dispose of excess/unused medications from homes and the community. This reduces the potential for drug abuse and environmental impact to ground water. To successfully implement this program, Public Health partnered with the Oconto County Sheriff's Department, Gillett Police Department, and Oconto Falls Pharmacy. Permanent medication drop boxes were installed at the Oconto County Sheriff's Department and Gillett Police Department. 121 pounds of controlled and non-controlled medications were collected in the program's first year.

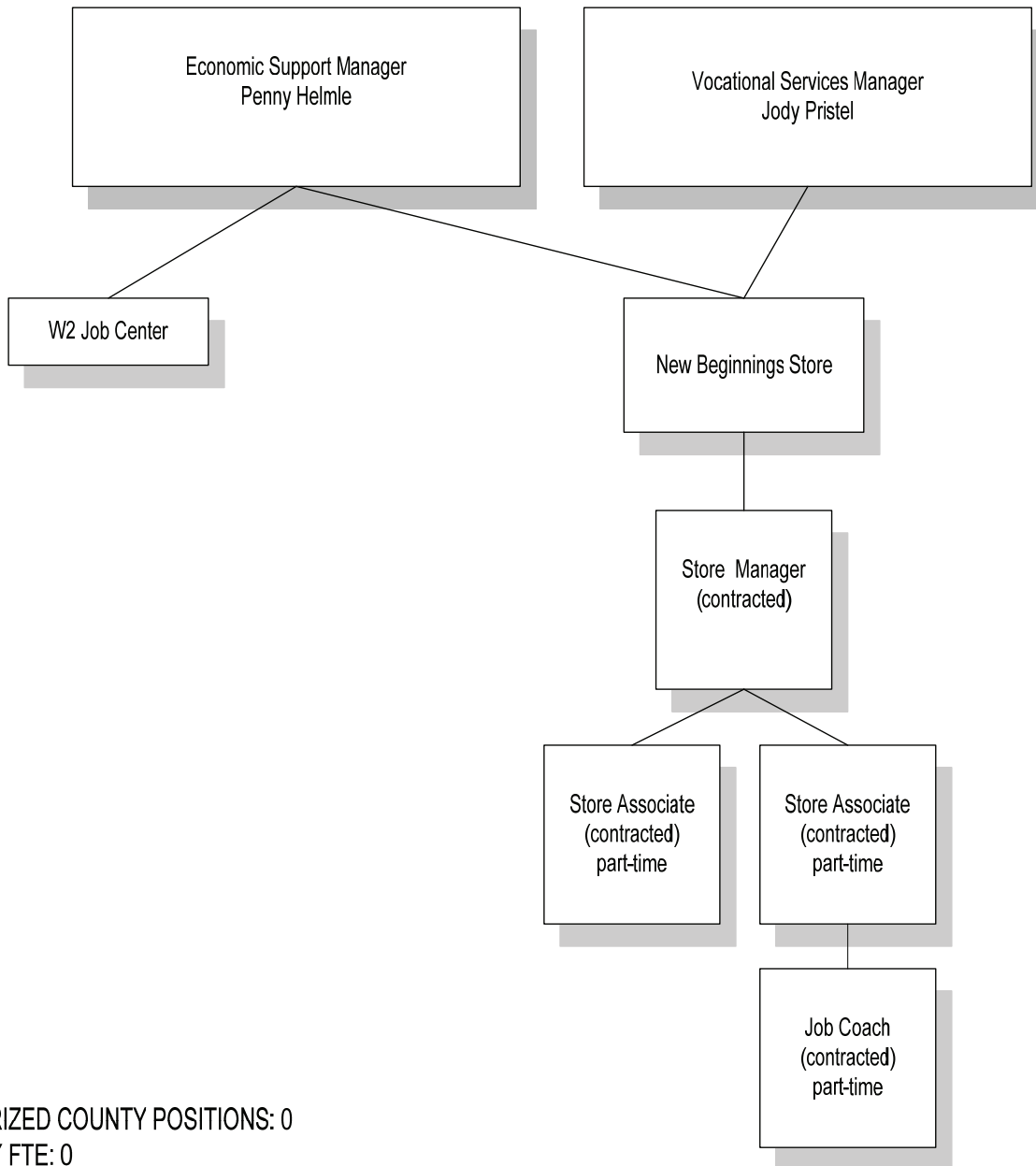
# Economic Support Division

## HEALTH & HUMAN SERVICES ECONOMIC SUPPORT



# Economic Support Division (cont.)

## HEALTH & HUMAN SERVICES ECONOMIC SUPPORT W2 JOB CENTER & NEW BEGINNINGS



AUTHORIZED COUNTY POSITIONS: 0  
COUNTY FTE: 0  
CONTRACTED POSITIONS: 4

As of 12/31/2011

# Economic Support Division (cont.)

## WISCONSIN HOME ENERGY ASSISTANCE PROGRAM—2011

|                                                                 | Count | Expenditures |
|-----------------------------------------------------------------|-------|--------------|
| Total Households Applied for Energy Assistance                  | 1,881 |              |
| Total Households Paid Energy Assistance                         | 1,770 | \$812,043    |
| Total Households Paid Public Benefit Funded Benefits            | 1,754 | \$237,923    |
|                                                                 |       |              |
| Total Crisis Assistance Applications (Excluding Furnace)        | 279   |              |
|                                                                 |       |              |
| Total Households Paid Crisis Assistance (Excluding Furnace)     | 262   | \$98,358     |
| Total Households Paid Public Benefit Funded Crisis Applications | 41    | \$16,353     |
|                                                                 |       |              |
| Total Heating Unit Repairs Paid                                 | 32    | \$9,783      |
| Total Heating Unit Replacements Paid                            | 23    | \$65,662     |
| Total Heating Unit Repairs and Replacements Paid                | 55    | \$75,445     |

### 2011 FRAUD STATISTICS

|                                   |                  |
|-----------------------------------|------------------|
| Medical Assistance Overpayments = | \$ 59,060.49     |
| Food Stamp Overpayments =         | \$ 29,904.00     |
| Child Daycare Overpayments =      | \$ 35,280.44     |
| Energy Assistance Overpayments =  | \$ <u>0.00</u> * |
| Total =                           | \$124,244.93     |

- 6 cases were criminally prosecuted
- 13 IPV's were issued
- 14 case adjustments were made
- 2 citations were issued



\* (this amount does not include benefits that we pulled back before they were issued.)

# Economic Support Division (cont.)

## **NEW BEGINNINGS TRAINING SERVICES Statistics for 2011**

Forty-three individuals were referred for training at the store.

- 20 individuals were New View clients
  - 3 have successfully completed the training and have been referred for Supported Employment
  - 15 are continuing their training at the store
  - 2 are employed in the community
- 9 individuals were FSET clients
  - 4 are in job search
  - 2 are employed in the community
  - 3 are at the recycling center
  - 62 FSET individuals utilized the job center at New Beginnings for job club and various services
- 14 individuals were DVR clients
  - 6 are employed in the community
  - 8 are in job search



# Economic Support Division (cont.)

## SUMMARY OF W2/FSET WORKSHOPS

### ■ Money for Food Workshop

This workshop is a group workshop that is facilitated by W-2 staff and UW-Extension staff. This workshop covers different strategies on budgeting, nutrition, smart shopping, healthy eating, stress, as well as a general overview of job search strategies. This workshop is presented once a month alternating between Health and Human Services and New View Industries.

### ■ Resume' and Applications

Resume' and application help is conducted in both group and in individual settings depending on the consumer situation. A consumer is given a practice application to complete. When complete, the application is reviewed and critiqued with the consumer. Any necessary changes and corrections are made so the consumer has an accurate and more marketable application he or she can use as a reference when filling out applications. The resume' is typically completed one on one with the consumer using WISCareers and/or the Wisconsin Job Center site.

### ■ Interviewing

Interviewing workshops and practices are held in both group and individual settings depending on the consumer situation. The interview process is broken down with the consumers and they are instructed what to do before, during, and after the interview. This includes proper hygiene, proper dress, interview questions to prepare for, questions to ask, how to research a company, follow up and more. We have formed a relationship with a local company and have been able to send some individuals for a mock application and an actual interview conducted by the company human resource manager. The consumer is evaluated on the application and interview and able to address any necessary changes.

### ■ Job Club

Our job club is conducted twice a week, once at Health and Human Services Resource Room in Oconto and again at New Beginnings Store Learning Center in Gillett. Job Club provides a great opportunity to work with individuals in a group setting. During job club, individuals receive assistance in any employment search issues. Such activities include resume' creation, application help, online employment search help, and more.

### ■ Goal Setting and Problem Solving

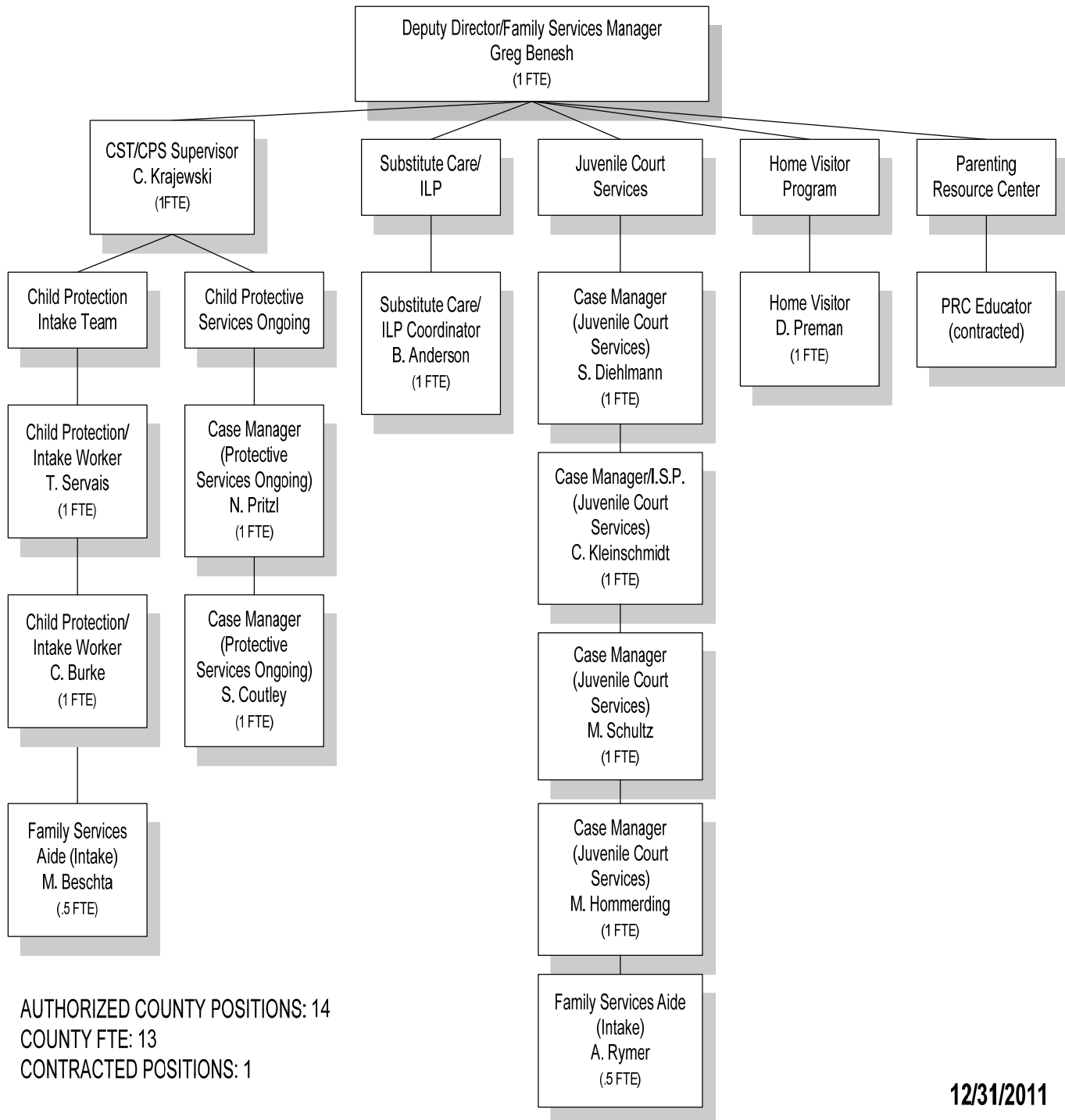
These are currently done one on one. As part of goal setting, we work with the consumer to conduct a self-assessment to identify strengths, skills, aptitudes and weaknesses. Through this, we are able to help the consumer set a more thought out goal and the consumer better knows what their strengths and skills are. Our plan is to offer workshops several times throughout the year in larger group workshops.

### ■ Upcoming

Different workshops and one on one work are added and held throughout the year. We have found a definite need for workshops on basic computer use along with how to use various online resources such as WISCareers, Wisconsin Job Center, typing courses and GCF LearnFree Online.

# Family Services Division

## HEALTH & HUMAN SERVICES FAMILY SERVICES



12/31/2011

# Family Services Division (cont.)

## OUT OF HOME PLACEMENTS—MEDIAN LENGTH OF STAY

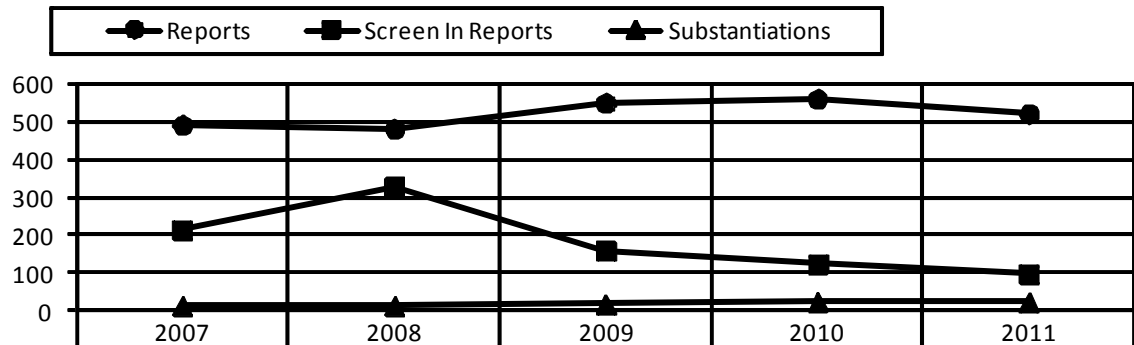
|                                                                      | Median Length of Stay<br>(months)<br>2010 | Median Length of Stay<br>(months)<br>2011 |
|----------------------------------------------------------------------|-------------------------------------------|-------------------------------------------|
| Child Protective Services (CPS) Family<br>Ongoing—Oconto County      | 14.5                                      | 10.05                                     |
| Child Protective Services (CPS) Family<br>Ongoing—State of Wisconsin | 13.9                                      | 12.7                                      |
|                                                                      |                                           |                                           |
| Juvenile Justice—<br>Oconto County                                   | 9.0                                       | 11.75                                     |
| Juvenile Justice—<br>State of Wisconsin                              | 8.7                                       | 7.75                                      |

## OUT OF HOME PLACEMENTS—PLACEMENT STABILITY

|                                                 | 2010       |             | 2011     |             |
|-------------------------------------------------|------------|-------------|----------|-------------|
| Child Protective Services (CPS) Family Ongoing: |            |             |          |             |
| 1 or 2 Placement Settings                       | 97.5% (39) | (WI 86.62%) | 97% (29) | (WI 87%)    |
| 3 Placement Settings                            | 2.5% (1)   | (WI 8.43%)  | 3% (1)   | (WI 8%)     |
| 4 Placement Settings                            | 0% (0)     | (WI 2.88%)  | 0% (0)   | (WI 3%)     |
| 5 or More Placement Settings                    | 0% (0)     | (WI 2.07%)  | 0% (0)   | (WI 2%)     |
| Total Children                                  | 40         | (WI 6,900)  | 30       | (WI 7,053)  |
|                                                 |            |             |          |             |
| Juvenile Justice:                               |            |             |          |             |
| 1 or 2 Placement Settings                       | 75% (6)    | (WI 75.86%) | 90% (9)  | (WI 76.4%)  |
| 3 Placement Settings                            | 25% (2)    | (WI 11.34%) | 10% (1)  | (WI 12.33%) |
| 4 Placement Settings                            | 0% (0)     | (WI 4.81%)  | 0% (0)   | (WI 5.59%)  |
| 5 or More Placement Settings                    | 0% (0)     | (WI 7.99%)  | 0% (0)   | (WI 5.68%)  |
| Total Children                                  | 8          | (WI 1,226)  | 10       | (WI 1,038)  |

# Family Services Division (cont.)

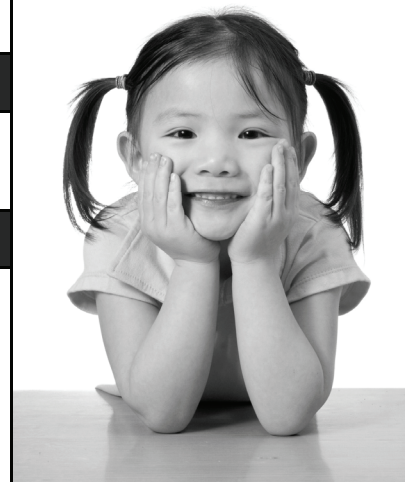
## CHILD ABUSE AND NEGLECT REPORTS 2007 - 2011



|                     |     |     |     |     |     |
|---------------------|-----|-----|-----|-----|-----|
| ● Reports           | 491 | 481 | 549 | 560 | 521 |
| ■ Screen In Reports | 214 | 329 | 160 | 125 | 99  |
| ▲ Substantiations   | 15  | 15  | 18  | 25  | 23  |

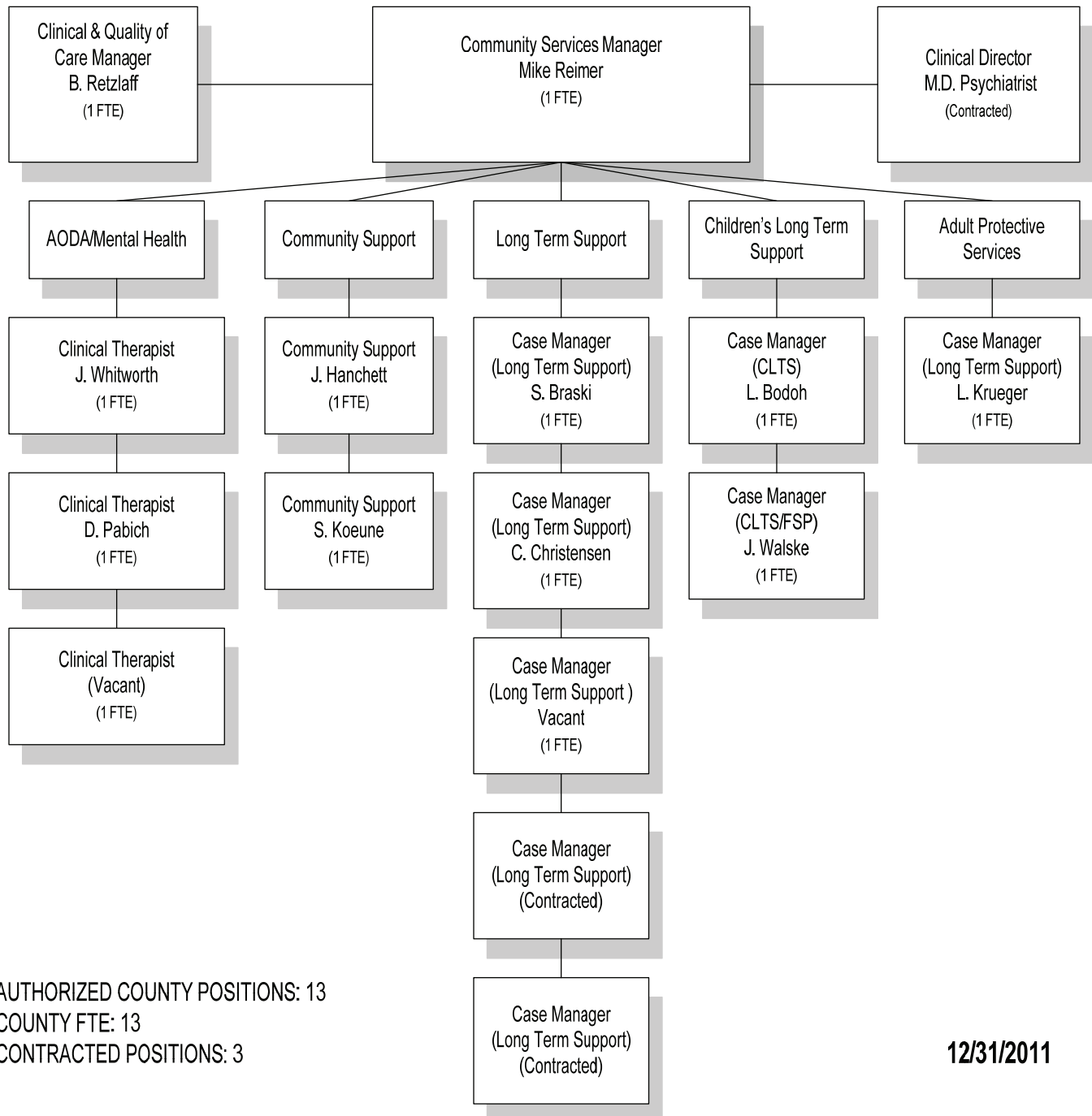
## FAMILY SERVICES DIVISION SUMMARY

|                                        | 2010 | 2011 |
|----------------------------------------|------|------|
| <b>■ JUVENILE COURT</b>                |      |      |
| • Number of Referrals                  | 157  | 116  |
| • Counsel and Release                  | 67   | 52   |
| • Formal Supervision                   | 34   | 20   |
| • Other Dispositions                   | 56   | 44   |
| • Average Caseload Size                | 25   | 20   |
| <b>■ INTENSIVE SUPERVISION PROGRAM</b> |      |      |
| • Number Served                        | 15   | 16   |
| • Placed Out of Home                   | 2    | 3    |
| <b>■ KINSHIP CARE</b>                  |      |      |
| • Number Served                        | 37   | 45   |
| • Waiting List                         | 0    | 0    |
| <b>■ HOME VISITOR PROGRAM</b>          |      |      |
| • Number of Families                   | 36   | 30   |
| • Individuals Served                   | 114  | 86   |
| • Home Visits                          | 500  | 384  |
| • Co-Parenting Sessions                | 30   | 25   |
| • Love & Logic Sessions                | 18   | 18   |

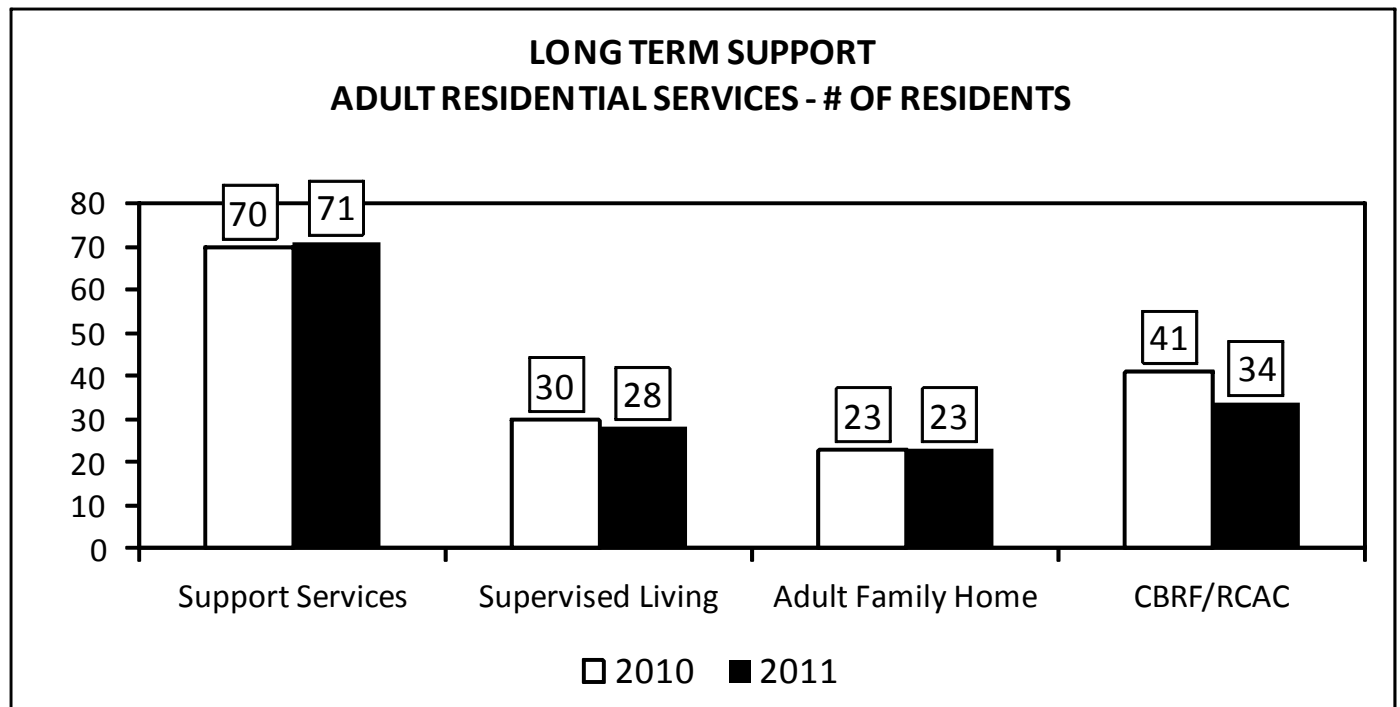


# Community Services Division

## HEALTH & HUMAN SERVICES COMMUNITY SERVICES



# Community Services Division (cont.)



## 2011 CHILDREN'S LONG TERM SUPPORT

|                 |             |
|-----------------|-------------|
| Autism          | 31 children |
| Non-Autism      | 6 children  |
| Child Wait List | 49 children |

## FAMILY SUPPORT PROGRAM

|                          |    |
|--------------------------|----|
| Children Served          | 24 |
| Family Support Wait List | 26 |



# Community Services Division (cont.)

## INPATIENT CARE

|                                | Number |      | Average Stay |         |
|--------------------------------|--------|------|--------------|---------|
|                                | 2010   | 2011 | 2010         | 2011    |
| Mental Health Short Term*      | 58     | 65   | 6 days       | 6 days  |
| Mental Health Long Term        | 2      | 2    | 46 days      | 29 days |
| Total                          | 60     | 67   |              |         |
|                                |        |      |              |         |
| Alcohol and Other Drugs (AODA) | 8      | 8    | 17 days      | 25 days |

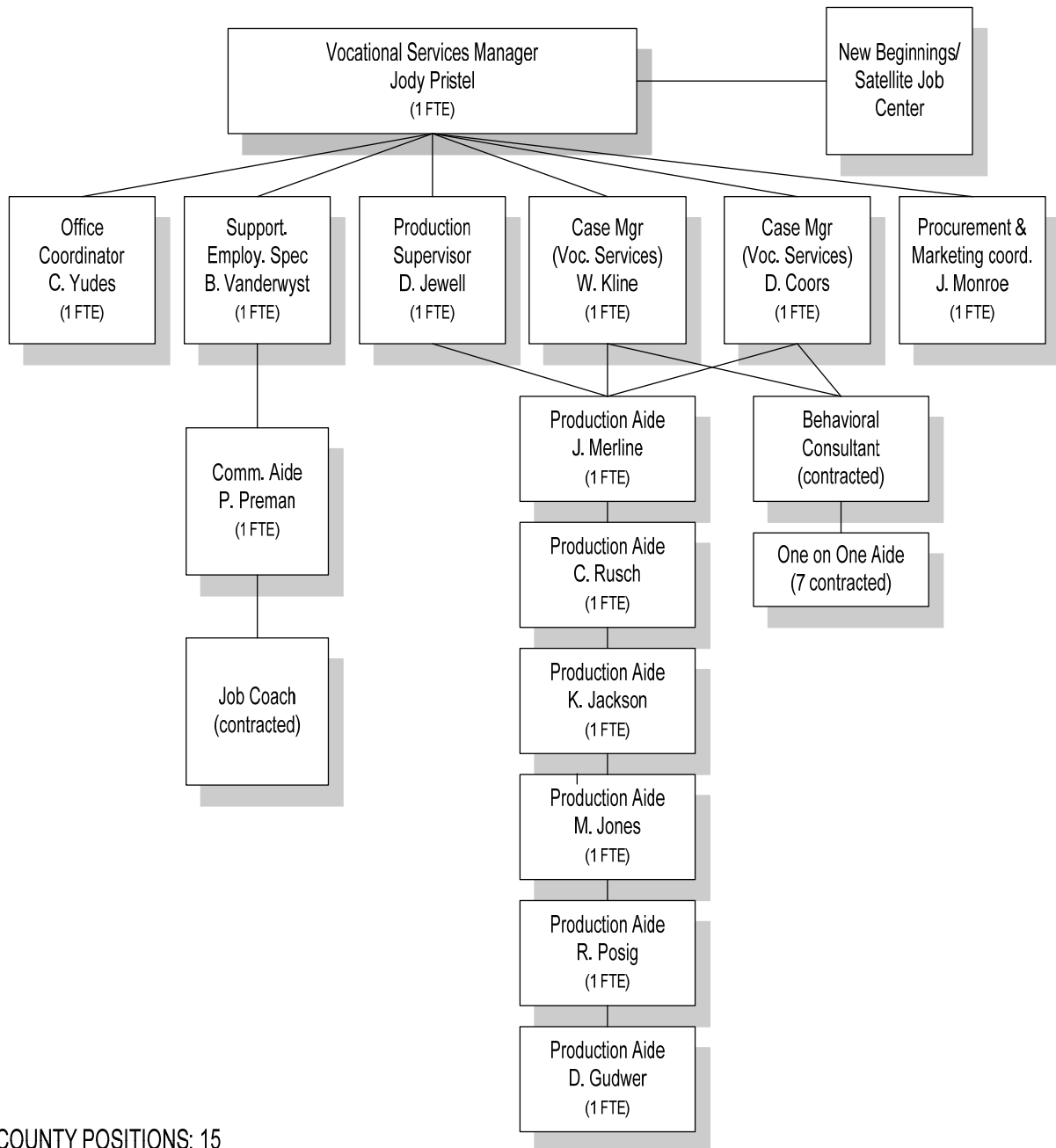
\* Short term inpatient—under 30 days

## COMMUNITY SERVICES DIVISION SUMMARY

|                                                                | 2010 | 2011 |
|----------------------------------------------------------------|------|------|
| <b>■ OUTPATIENT CLINIC</b>                                     |      |      |
| • Number of Clients                                            | 708  | 642  |
| <b>■ OWI (Operating While Intoxicated)</b>                     |      |      |
| • Number of Assessments                                        | 194  | 165  |
| <b>■ AODA INTENSIVE OUTPATIENT</b>                             |      |      |
| • Number of County Paid Clients                                | 12   | 10   |
| <b>■ FAMILY COURT MEDIATION</b>                                |      |      |
| • Number of Referrals                                          | 34   | 25   |
| • Sessions (excluding orientation)                             | 46   | 46   |
| <b>■ COMMUNITY OPTIONS PROGRAM AND MEDICAID WAIVER FUNDING</b> |      |      |
| • Number of Elderly and Disabled Individuals Funded            | 164  | 156  |

# Vocational Services Division

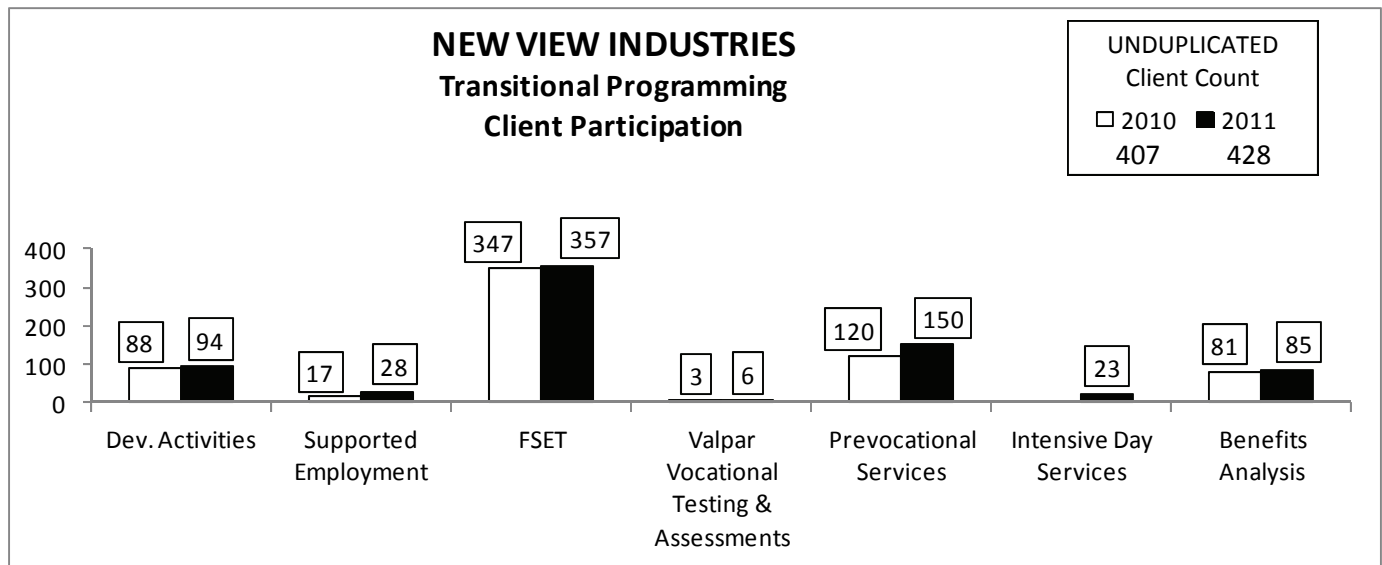
## HEALTH & HUMAN SERVICES VOCATIONAL SERVICES



AUTHORIZED COUNTY POSITIONS: 15  
COUNTY FTE: 14.5  
CONTRACTED POSITIONS: 9

As of 12/31/2011

# Vocational Services Division (cont.)



## DIVISION SUMMARY

### ■ Developmental Activities/Prevocational Services Program

- Planned and implemented the New View garden
- Incorporated Special Olympics training into our discovery program
- Sign language group taught at 2011 National Volunteer Outreach Network (NVON) Conference in Green Bay
- Expanded Community Service Program:
  - Performed play "The Mitten" to Oconto Head Start Programs
  - Visited area nursing homes (caroling, making Christmas cards)
  - Volunteered at Oconto Humane Society, walking and socializing animals

### ■ Sheltered Employment

- Subcontracted with 30 businesses
- Continued to implement Lean Manufacturing Principles to all jobs
- Continue to expand new product line

### ■ Supported Employment

- 17 Division of Vocational Rehabilitation participants placed in jobs in the community
- 56 FSET participants gained employment
- Provided benefits analysis to 85 clients
- Continued partnership with UW-Extension in offering workshops, served 28 participants

### ■ Marketing Efforts

- Held first annual Fun Fest at New View Industries
- Conducted tours of NVI for businesses, teachers and visitors
- Exhibited at the Oconto Business Expo
- Continued to develop current business relationships, which led to new bids and additional jobs being moved to NVI

# NOTES